# "It is our mission to provide excellence in quality and service"

### **Financial Assistance Plain Language Summary**

Oklahoma Heart Hospital and its Physicians have a Financial Assistance Policy/Program (FAP) that exists to provide eligible patients partial or fully discounted emergent or medical necessary care. Patients seeking such assistance must apply for the program. **Details on how to apply are outlined below.** All such documentation and applications are also available in Spanish if so needed.

Eligible Services are defined as – Emergent and/or medically necessary healthcare services provided by Oklahoma Heart Hospital and its Physicians. Eligible services are those services billed by OHH and its Physicians. Other services such as Pathology, ER Physicians, and Radiology are examples of services that are not eligible under the FAP since these are non-Oklahoma Heart Hospital staff. Patients that are deemed eligible are those patients that have submitted a completed Financial Assistance application (including related documentation/information). Generally, persons are eligible for Financial Assistance, using a sliding scale, or a percentage based on the Government's Federal Poverty Guidelines. Eligibility for Financial Assistance, means that Eligible Persons will have their care fully or partially covered, and they will not be billed more than "Amounts Generally Billed"(AGB) to insured persons (AGB, as defined by IRS Section 501(r)). Any applications that are incomplete will not be considered, but applicants will be notified and given an opportunity to submit the required documentation/information. For help, or questions, please call the Oklahoma Heart Hospital Systems Business Office at 405-608-1200.

#### How to Apply:

- 1. Obtain an application in person at any of our hospital or clinic registration areas.
- 2. Request an application be mailed to you, by calling our Systems Business Office at 405-608-1200.
- 3. Download an application from our website <a href="www.okheart.com">www.okheart.com</a>.
- 4. In person at our systems Business Office located at:

7800 N.W.85<sup>th</sup> Terrace, Suite 200 Attention: Business Office Oklahoma City, OK 73132-3385 405-608-1200

All completed applications must be submitted to our Systems Business Office (with all required documentation /information as specified in the instructions) at 7800 N.W. 85<sup>th</sup> Terrace, Suite 200 Oklahoma City, OK 73132-3385.

When the completed application is received, it will be reviewed and a determination made as to the level of assistance available to you. If you should need further information and/or have additional questions please feel free to call our office at 405-608-1200.

## Oklahoma Heart Hospital Financial Application Disclaimer

# To be eligible for financial assistance consideration, please read the following.

Family income is considered to be all income for all persons living in the same household. Size of family is based on all persons living in the same household including students or other's claimed on your income tax return.

The hospital reserves the right to pursue payment from any available third party payer and to reduce the amount considered by any such payments.

The hospital reserves the right to reconsider its determination under any of, but not limited by the following conditions:

- If the applicant, his/her representative, or responsible party should refuse to cooperate with the hospital in furnishing financial information to assist in a fair determination.
- If the applicant his/her representative, or responsible party should refuse to make an application or not cooperate fully in completing application requirements for any amounts receivable from third party payers, including Medicaid or other medical insurance.
- If it is determined that any false or misleading information was given by the patient, his/her representative, or responsible party.



# Mail your completed Application to:

7800 N.W.85<sup>th</sup> Terrace, Suite 200 Attention: Business Office Oklahoma City, OK 73132-3385 405-608-1200

FINANCIAL STATEMENT			PATIENT NAME			
Date			Account #			
Name of Guarantor		Age	Spouse		Age	
Address			City	State	Z	Zip
Time at Present Address						
	ars	Months	□ Own	□ Rent		
Telephone ( )			Number of Depende	nts (including self)		
Applicant is US Citizen YES NO				_		
		GUARA	NTOR		SPOUSE	
Employed by						
Business Address						
Business phone	( )			( )		
Occupation					·	
How long employed						

**Income:** Represents total cash receipts from all sources before taxes including wages, public assistance payments, social security, unemployment or workers' compensation benefits, union strike pay, VA benefits, child support, alimony, pension income, insurance or annuity payments, interest, rental income, royalties, estate or trust income, tax refunds, compensation for injury claims.

#### Source of Income

Social Security Number

Oddiec of income					
Self	Weekly	Monthly	Spouse	Weekly	Monthly
	\$	\$		\$	\$
	\$	\$		\$	\$
	Φ			Φ	
		\$		, D	\$
	\$	\$		\$	\$
	\$	\$		\$	\$
	\$	\$		\$	\$

Assets/Savings (Joint)

Туре		Location		Amount
Checking				\$
Checking				\$
Savings				\$
Credit Union				\$
CDs or IRAs				\$
Trust Income				\$
Interest Income				\$
Pensions or 401Ks				\$
Saving Bonds				\$
Mutual Funds or Money Market				\$
Mineral Rights				\$
Other				\$
Assets/property				· ·
Homestead	Location			
	Fair Marketable Value	\$	Mortgage Balance	\$
Rental Property	Location	•	1	<del>*</del>
	Fair Marketable Value	\$	Mortgage Balance	\$
Livestock	Location	•		<u> </u>
	Fair Marketable Value	\$	Balance Due	\$
Farming Equipment	Location	Ψ		Ψ
or Recreational Vehicles	Fair Marketable Value	\$	Balance Due	\$
Other Property	Location	•		<del>*</del>
	Fair Marketable Value	\$	Balance Due	\$
				ormation will result in denial

Vernoles	\$	\$
Other Property	Location	
	Fair Marketable Value	Balance Due
	\$	\$
of application. This inf to pay medical bills. I family size and routine	ormation is confidential and may be used by O understand Oklahoma Heart Hospital may verif	cation or omission of information will result in denial klahoma Heart Hospital to determine current ability y information submitted concerning my income and termination of ability to pay medical bills. I agree to on.
Patient Signature	Date Spouse Sign	nature Date

# Oklahoma Heart Hospital Financial Application Instructions

ap	*** Place any comments next to items below that pertain to you and submit with plication ***
	Signature You and your spouse (if married) must both sign and date the application.
	Federal Tax Return  A copy of your latest federal tax return must be included or a copy of your tax extension. With your tax extension, you must include a COMPLETE copy of your previous federal tax return. If the federal government does not require you to file a federal tax return please note on the bottom of your application.
	<u>Bank Statements</u> Include copies of the <u>3 most current months of bank statements</u> -all pages of all bank accounts both personal and business (checking/savings). If your bank statements, for example, is 5 pages please make sure you send all 5 pages (including blank pages and copies of checks).
	<u>Deposits</u> Detailed explanation of all deposits on all bank statements.
	Proof of Income Provide a copy of your <u>last 3 paystubs</u> . If you are drawing social security or disability, a copy of your benefit letter is required as proof of income.
	<u>Letter from family and friends</u> If you do not have any income a letter from friends and/or family that are helping you with your living expenses will be required.
	Assets/Investments Provide a copy of the most recent statement for any CD's, IRA's, 401K's, money markets, royalty income or any other investments.

Failure to include any of the above may slow down processing of your application or may

cause your application to be denied.

Date & Version #	Change Summary
06/14/2016	Updated 501(r)
12/29/2017	Undated Format